

# Virtual Assessment

Healthcare Public Safety & Security Consultants



# **About Us**

We have a 20+ year history of working in and consulting healthcare facilities. With backgrounds in guality, risk management, life safety, environmental safety, emergency preparedness, and public safety we can provide a holistic approach tailored to your facility.

Our consulting and coaching services utilize cognitivebehavior approach and appreciative inquiry to provide recommendations or share best practices to develop or enhance your program. We also provide both short and long-term strategies to support your efforts to reduce risk and improve your safety climate.

#### Why Choose Us

We focus on your business strategy, culture, performance improvement, and results.

Our roots are in healthcare, regulatory compliance, and safety. Our focus on human behaviors such as customer service, training, collaboration, and teamwork ensures that your culture supports and sustains performance improvement efforts.

## Contact Us

www.hpssconsultant.com contactus@hpssconsultant.com (615) 289-4491

## **Our Services**

- Gather background information on your current program. Includes interviews and document review.
- Conduct cultural interviews online
- - Review key performance indicators, identify best practices and performance improvement areas
  - Develop a written assessment report with
  - findings, risks, and recommended action plan
- Provide template forms, checklists, and training



Conduct a debrief discussion to review reports



Conduct a follow-up consult to answer any additional questions/ concerns

Sample reports and templates available upon request